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New York, N.Y. 10036

(212) 564-6209

May 19, 2004

Mr. Victor Toso
Nada-Chair
2448 Larpenteur Ave.
St. Paul, MN 55113

Dear. Mr. Toso:

Hello! I am writing you to thank you and your colleagues at **Nada-Chair** (after only about 15 years!). I am a professional musician: pianist, composer, conductor, singer, music theorist, lecturer and teacher. I am also the proud and lucky owner of the original **Nada-Chair** back support system, which I purchased at the MacWorld Computer Exposition held at New York City's Jacob Javits Convention Center about a decade and a half ago. It has performed admirably and reliably ever since. As I have joked to my many students, I should perform as faithfully and flawlessly as the **Nada-Chair** has over all these years!

Professional musicians have to put in endless daily hours in practicing their instruments (in my case, piano); and composers have to hunch over musical scores for hours on end. There is a constant risk of serious permanent injury attendant on our profession (ask any musician), and the ever-present danger of stress-related impairment (such as tendonitis), nerve damage (such as carpal tunnel syndrome) and chronic back pain resulting from poor sitting posture and muscle tension. Your canvas-and-cloth harness has permitted me to avoid a host of dangerous conditions, and to be able to practice longer each day to boot! So far I have successfully avoided the painful and chronic pitfalls which usually come with the territory of rapid piano motions; and this is the more remarkable considering that I am somewhat overweight and middle aged. **Nada-Chair** has contributed materially to my good fortune in this regard. I credit your product with allowing me to escape the many injuries that are potentially and usually crippling to a musician. What a Godsend this has been for me over the years; what a wonderful and simple elegant device you have invented! You are a clever, ingenious man.

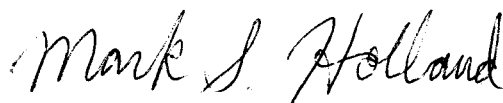
In my opinion, your company also represents the very best of American business, featuring:

- concentration on an excellent and essentially simple idea and design,
- a well executed product (the sewing and stitching are still intact after all these years of daily usage, with constant tugging and pulling),
- very high quality control standards in manufacturing,
- a company which stands behind its work with a lifetime guarantee,
- excellent, friendly, responsive phone service and support (as evidenced by my last two calls).

What more can any customer ask for. I have recommended **Nada-Chair** to many of my colleagues and students over the years, and will continue to do so in the future.

Many thanks to you and your company for the gift you have given me over these past years. I wish you all further success in times ahead as well.

With all best regards,



Mark Steven Holland